



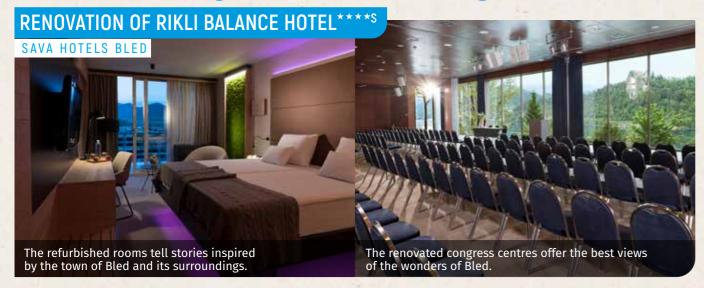






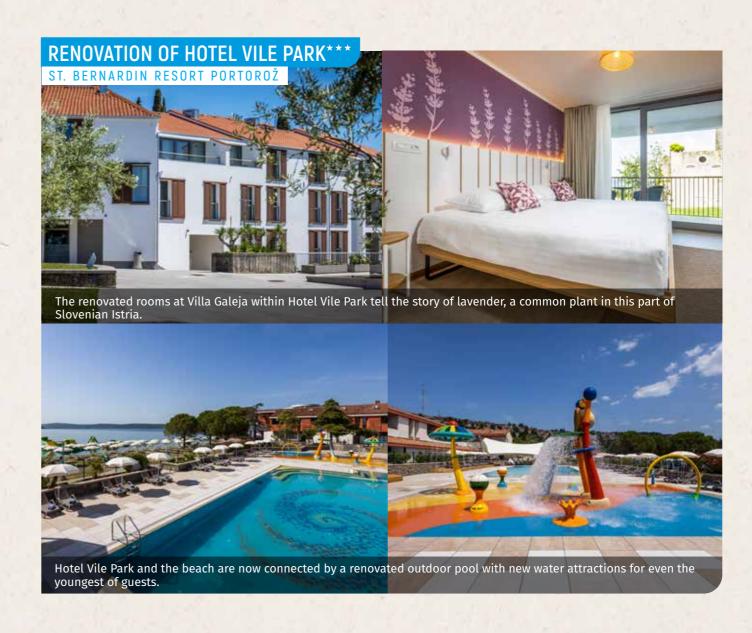


# LARGER PROJECTS IN THE LAST FEW YEARS

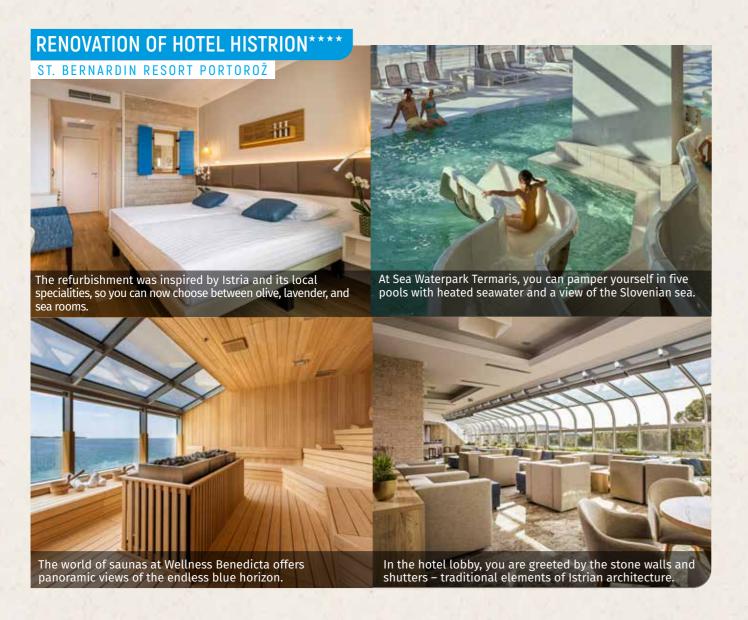






























### **NEW FEATURES AND SERVICES**

#### **REDESIGNED WEBSITE**

At the beginning of the year, we redesigned our **www.sava-hotels-resorts.com** website, which is fully mobile-friendly and now has a fresh and modern look, offering an even better user experience. Special attention has been paid to making the booking process easy and fast.

#### **NEW SAVA HOTELS & RESORTS APP**

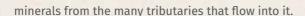
This year, we will be launching a new Sava Hotels & Resorts mobile app for our guests, which will contain all-important information about our resorts on the user's favourite device. Members

of the Ambassador loyalty programme will be able to access their membership account and special offers just for them.

- ▶ Gastronomy enthusiasts at Terme 3000 Moravske

  Toplice and at Health Resort Zdravilišče Radenci will
  be treated to the Mura Gourmet package, which will
  introduce guests to the surrounding area's gastronomic
  selection
- At Terme 3000, we have prepared a special package for cyclists and created a map of local cycling routes, with which cyclists will practically have Prekmurje in the palm of their hand!
- At **Terme Ptuj**, we have prepared the Girls' Weekend Getaway package, where you and your friends can be pampered in the Presidential Suite of the superior 4-star Grand Hotel Primus.
- ▶ In addition to the swimming pool and the saunas with a view of Lake Bled and the castle, the **Spa Park** at Bled's renovated **Hotel Park** offers treatments with authentic beneficial elements from Bled and its surroundings, combining the wisdom and purity of Alpine nature with the therapeutic properties of natural products from the forests, waters, and plants.
- At Wellness Benedicta at the renovated Hotel Histrion at the St. Bernardin Resort in Portorož, you can enjoy a panoramic sauna, a unique hammam in Slovenian Istria, a salt room, and many traditional treatments enhanced by local ingredients such as sea salt, mud from the salt pans, brine, olive oil, lavender, and other Istrian herbs.
- ▶ Sea Waterpark Termaris at the renovated Hotel Histrion ensures that you will be able to enjoy the beneficial effects of the sea all year round. The pools are filled with what is known as "young sea" – seawater rich in





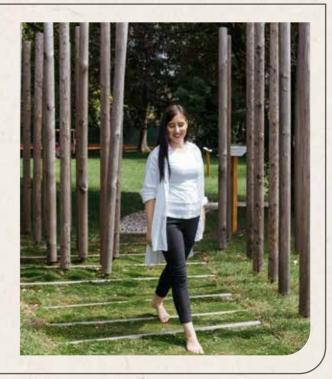
- For an authentic experience of Istrian gastronomy, the St. Bernardin Resort in Portorož, Salinera Resort in Strunjan, and San Simon Resort in Izola offer their guests an authentic Istrian breakfast, composed of typical local dishes.
- ▶ At Hotel Livada Prestige, we will pamper you with an authentic and hearty Prekmurje breakfast, rich with delicacies from local producers.
- Newly installed charging stations for electric vehicles at Hotel Park, the Rikli Balance Hotel, and Grand Hotel Toplice in Bled, at Hotel Livada Prestige at Terme 3000 -Moravske Toplice, at Grand Hotel Primus at Terme Ptuj, at Zdravilišče Radenci, and at the St. Bernardin Resort in Portorož.
- ▶ In the summer of 2022, on the 60th anniversary of the official opening of the first swimming pool in Moravske Toplice, Thermal Park **Terme 3000** surprised its youngest visitors with a new children's attraction.
- ▶ At Terme 3000, we have opened a special "cyclists' corner", where our cyclist guests can take a moment to review their routes, plan new tours, and prepare for an active holiday.
- All Sava Hotels & Resorts destinations have also prepared brochures containing yoga exercises to improve balance, which guests can perform in their hotel rooms or in the embrace of nature in the immediate vicinity of the resorts.
- ▶ At the **St. Bernardin Resort**, we have created unique new desserts for our guests, which you can now try in Cafe Grand and Cafe Istriana.



### SAVA HOTELS BLED

### THE CONCEPT OF "HOW TO LIVE RIKLI'S WAY" IN BLED

All of our accommodations in Bled, but especially the Rikli Balance Hotel, implement the concept of "How to Live Rikli's Way", which attempts to modernise and revive the healing tradition of Arnold Rikli, who opened his first natural spa in Bled in the 19th century. Near the Rikli Balance Hotel, we opened Rikli's relaxation park, where guests can relieve their stress and worries by walking on Rikli's barefoot trail, escape their everyday worries by taking refuge in the embrace of nature, hug a tree, and restore their well-being. As part of the "How to live Rikli's Way" concept, we included even more local, fresh, healthy ingredients in the breakfast and dinner at the Rikli Balance Hotel in Bled, while also enriching our range of wellness services by introducing a new Rikli's day ritual and a relaxing Rikli's bath treatment.



#### SAVA HOTELS & RESORTS

### FORTHCOMING DIGITAL ASSISTANTS

The Sava Hotels & Resorts group currently has 29 digital service carts, which are a great help to our service staff. The waiters load them with food and drinks, and the carts take these to the tables, where the waiters then serve them to guests. By transporting food and drink, these robots save time for our waiters, so they can focus more on our guests. With the introduction of our digital assistants, we raised the quality of service and enhanced the guest experience. The service carts also prove to be a quite loveable entertainment element that puts many guests in a good mood!

### SAVA HOTELS BLED

### PHOTO WALL AND THEMED SUGAR SPRINKLES ON THE OCCASION OF THE 70TH ANNIVERSARY OF THE CREAM CAKE

The famous Original Bled Cream Cake celebrated its 70th anniversary in 2023, and to mark the occasion we have set up a photo wall backdrop at Cafe Park in Bled, where you can immortalise your moments of cream cake indulgence, the cake decorated with themed sugar sprinkles to celebrate the milestone.







#### TERME 3000 - MORAVSKE TOPLICE

## SELF-SERVICE BAR AT HOTEL AJDA – "MY DRINK, MY BAR."

At Terme 3000 – Moravske Toplice, we believe that innovation combined with tradition is a recipe for success and for satisfied guests. That is why we have decided to take the guest experience at Hotel Ajda to a new level with a unique innovation that cannot be experienced anywhere else in Slovenia or Europe! Hotel Restaurant Ajda now features a self-service bar with the slogan "My drink, my bar", offering a special experience where our guests can serve themselves their favourite drink. The self-service bar is a wholly Slovenian idea, which we at Sava Hotels & Resorts have implemented in cooperation with Nektar Natura. With its modern look and natural materials, the innovative self-service bar blends right in with the interior design of the restaurant. It allows guests to pour their favourite drink exactly when they want it, while also making the work of our staff easier, as instead of serving drinks, they can now focus entirely on our guests. The self-service bar offers a selection of six different wines, two types of beer, eight spirits, cocktails with a twist of Prekmurje, and a variety of soft drinks such as fruit juices, water, and fizzy drinks.

### **CULINARY AWARDS**

### BLED LOCAL SELECTION, THE MICHELIN PLATE, AND THREE GAULT & MILLAU TOQUES

At **Sava Hotels Bled**, we swear by ingredients that are sourced on the day they are used. And so Restaurant Julijana at Grand Hotel Toplice was a recipient of the prestigious Michelin Plate award for carefully prepared food with fresh ingredients in 2020 and 2021, while in 2022 and 2023, the restaurant received the "Recommended by Michelin Guide

Slovenia" award, which is of equal standing to the Michelin Plate award. Restaurant Julijana has been awarded thred Gault & Millau toques and can also boast of holding the Bled Local Selection certificate, which is awarded to products that have always been part of the Bled area and its tradition and culture At the restaurants at Sava Hotels Bled, we make our own sauces, cook the best jam from local ingredients, and make our own ice cream. We serve our guests excellent locally sourced products, such as fresh local vegetables, dairy products, and even outstanding locally bred trout.



### **NEW CULINARY PRODUCTS**

- At Sava Hotels Bled, following the example of Swiss healer Arnold Rikli, we have developed a new
  product called "Rikli's bread", which our guests can enjoy at breakfast at the Rikli Balance Hotel,
  or buy a loaf to take home.
- At all destinations, guests are treated to weekly dinners where they can sample typical local
  dishes. At Terme 3000, we offer "Prekmurje Dinners", "Prlekija Dinners" at Health Resort Zdravilišče Radenci, "Culinary
  Evenings from the Štajerska Region" at Terme Ptuj, "Evenings of Typical Slovenian Cuisine" in Bled, and "Istrian Dinners" at
  our coastal resorts.
- At Restaurant Ajda at Hotel Ajda at **Terme 3000 Moravske Toplice**, we treat our guests to an "all you can eat" lunch, where every Sunday we prepare a sumptuous buffet with delicacies from Prekmurje.

### SUSTAINABILITY CERTIFICATIONS

- ▶ The Green Key international sustainability certificate has been awarded to the Rikli Balance Hotel, Hotel Park, and Cafe Park (Sava Hotels Bled), to Hotel Histrion (St. Bernardin Resort Portorož), to Hotel Livada Prestige at Terme 3000 Moravske Toplice, to Hotel Radin at Health Resort Zdravilišče Radenci, to Grand Hotel Primus at Terme Ptuj, and to Camping Bled.
- ▶ The Slovenia Green Accommodation label, as part of the Green Scheme of Slovenian Tourism, was awarded to Hotel Park and the Rikli Balance Hotel (Sava Hotels Bled), Hotel Histrion (St. Bernardin Resort Portorož, Hotel Livada Prestige at Terme 3000 Moravske Toplice, Hotel Radin at Health Resort Zdravilišče Radenci, Grand Hotel Primus at Terme Ptuj, and Camping Bled.
- ▶ The Slovenia Green Cuisine symbol, as part of the Slovenia Green scheme, was awarded to Cafe Park (Sava Hotels Bled)



### SUSTAINABILITY UPGRADES AT SAVA HOTELS & RESORTS

### ALTERNATIVE ENERGY SOURCES AT SAVA HOTELS & RESORTS

In recent years, we have implemented several energy-saving investment measures – i.e. energy renovations of buildings, such as thermal envelopes, replacement of builders' joinery, and renovation of energy systems - which have an impact on energy savings. In recent years, we have implemented a number of energy-saving measures as part of a more sustainable operating concept (energy-saving light bulbs, tap aerators, waste compaction). These measures, all of which are of course sustainable and economical, do not negatively affect the comfort of our guests. In the long term, we will focus on the introduction of new alternative energy sources such as solar energy for hot water and the additional use of geothermal energy, an area in which we have already made the biggest steps. In 2023, we completed the installation of solar power plants at Health Resort Zdravilišče Radenci, and in 2024 we will continue with the installation of solar power plants at the St. Bernardin Resort in Portorož (on Hotel Histrion and Hotel Vile Park), and at Terme 3000 - Moravske Toplice (on Hotel Termal, Hotel Livada Prestige, Hotel Ajda, and other facilities within the resort). In 2024, we started the energy renovation of the heating and cooling system of Grand Hotel Bernardin, replacing the old cooling and heating systems with modern energy-saving ones. The focus is on harnessing the energy of seawater with state-of-the-art heat pumps.



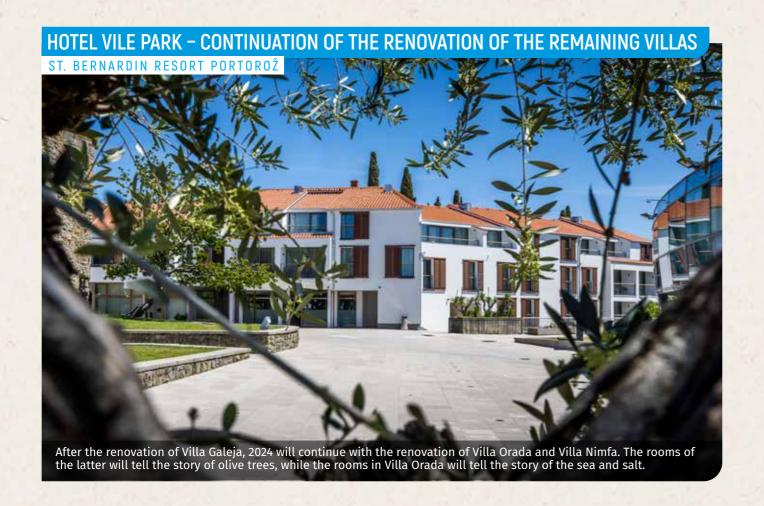


### CONSTRUCTION OF A REINJECTION WELL AT TERME 3000 - MORAVSKE TOPLICE

Our operations at Terme 3000 – Moravske Toplice are aimed at sustainability, as it is important to us to minimise the impact of our activities on nature. We pump nearly 1 million cubic litres of thermal water annually for our swimming pools and for heating. The underground pool from which this water is drawn has plenty of water, and the water level is not dropping. However, we have decided to return some of the pumped water to the bowels of the earth to ensure that future generations can enjoy the beneficial effects of our black thermo-mineral water without reservation. In line with strict legislative regulations, we can only return uncontaminated water in a closed system to the ground, i.e. water that has not come into contact with bathers, air, or chemical agents. This is water that is being pumped for the purposes of a closed heating system, and will thus be returned to where it came from. This water accounts for slightly more than 1/3 of all the thermal water pumped. This will meet the requirement that the destination must ensure more than 70% energy recovery of the pumped thermal water before returning the water back to the environment.

### PLANNED RENOVATIONS FOR 2024









Following the renovation of the rooms and the swimming pool at Hotel Livada Prestige, we are now starting renovations to the wellness area and the world of saunas. The renovations will use natural materials, completing the strong link between the elegant 5-star Hotel Livada Prestige and the local environment and rich Prekmurje tradition.



Thermal Park Terme 3000, which users have ranked among the best large water parks in Slovenia for many years, will get two new waterslides in 2024. The first, a curved waterslide with added attraction and natural lighting, is a safe and suitable choice for water fun for all age groups, while the second waterslide consists of four slides, making it ideal for competition and fun for all family members, including the youngest. To complete the experience at Thermal Park Terme 3000, the entire swimming pool platform will be renovated, and our youngest guests will love the new park with its fun sprinklers and water attractions that will refresh them on hot days, bringing about squeals of joy.



#### SAVA HOTELS & RESORTS AMBASSADOR LOYALTY PROGRAMME

Our three seaside destinations have joined the Sava Hotels & Resorts Ambassador loyalty programme: St. Bernardin Resort Portorož, Salinera Resort Strunjan, and San Simon Resort Izola. You can now collect Droplets and redeem them at any Sava Hotels & Resorts destination. The Droplets can be redeemed for discounts on services and free stays at Sava Hotels & Resorts.





Sava Hotels Bled
Terme 3000 – Moravske Toplice
Zdravilišče Radenci
Terme Ptuj
St. Bernardin Resort Portorož
Salinera Resort Strunjan
San Simon Resort Izola

www.sava-hotels-resorts.com